



Preparation Instructions for Interior Treatment of Cockroaches

Please be advised that **all people and pets (dogs, cats, birds, reptiles, etc.) will need to remain out of the residence for four (4) hours after the treatment.** Fish may remain as long as the fish tank is covered and the pump is turned off during treatment – *this is the resident's responsibility.*

THE PREPARATION ITEMS LISTED BELOW MUST BE COMPLETED BEFORE THE TECHNICIAN ARRIVES. IF PREP WORK IS NOT COMPLETED, TREATMENT OF THE HOME MAY BE CANCELLED AND A FULL CHARGE MAY STILL APPLY.

1. Remove ALL items (including food) from the top, inside, and underneath the cabinets and drawers in the kitchen and bathrooms. **Cabinets and drawers must be completely bare.**
 - All items removed from drawers and cabinets may be placed on the kitchen table and covered with a sheet or cloth.
 - Once items have been removed, all kitchen and bathroom drawers should be removed from their cabinets and placed on top of the counters.
2. Counter tops must be bare, with the exception of appliances and the drawers that were removed from the cabinets.
3. All clothing, storage items, and furnishings must be moved to a minimum of 1 foot away from the walls.
4. Closet floors and shelves must be cleared of all items including clothing, shoes, toys, car seats, etc. All hanging clothes must be removed.
 - Items removed from closets may be placed on top of the bed and covered with a sheet or cloth.
5. After items 1-4 above have been completed (but before treatment can begin), all drawers, cabinets, and floors must be swept and/or vacuumed, and countertops cleaned to remove all cockroach egg capsules, cockroach fecal matter, and/or food debris.
 - Your stove and refrigerator may need to be pulled out from the wall for treatment. If so, vacuum and/or mop floors behind and under them.
 - All vacuum bags must be removed from the unit immediately after use and thrown away in an exterior dumpster.
6. All walls, cabinets, drawers, stoves, and refrigerators should be cleaned with soap and water and/or bleach to remove grease, food, and cockroach fecal matter.
 - Clean all sides of these appliances; remove any magnets or decorations and clean the walls behind them.
7. **All interior doors are to be left unlocked.** If doors are locked at the time of treatment, the entire home will not be serviced.
8. *After* treatment is completed, all floors, cabinets and drawers must be swept and/or vacuumed to remove all dead roaches and egg capsules.
 - All vacuum bags must be removed from the unit immediately after use and thrown away in an exterior dumpster.
 - **IMPORTANT:** For a period of one month following treatment, residents should use only plain water to clean kitchen areas.
9. Residents must notify on-site management if there is any cockroach activity noted within 7 days after treatment (homeowners should notify CSI Exterminators directly).
10. These same steps must be completed before each cockroach clean-out service.

UPON COMPLETION OF THE TREATMENT, OCCUPANTS MUST REMAIN OUT OF THE RESIDENCE FOR THE ENTIRE TIME SPECIFIED ON THE NOTICE HUNG ON THE DOOR.

Any questions concerning this scheduled treatment should be addressed to the on-site manager (homeowners should contact CSI Exterminators directly).
